VIOLATION NOTICE

High Turbidity in the Filter Confluent (Over 1.0)

EXPLANATION
A float switch failed during a backwash cycle, causing fluctuations in flow with the remaining filters. The result was a high turbidity for a duration of about two hours.

LENGTH
Two hours. From about midnight to 2:00 a.m. on Nov 3, 2019

STEPS TAKEN TO CORRECT THE VIOLATION
The float switch in question has been repaired. Also, there has been additional operator training with regard to high levels of turbidity.

HEALTH EFFECTS
Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as cramps, diarrhea and associated headaches.

WHAT SHOULD I DO?
There is nothing you need to do at this time. This is not an emergency. You do not need to boil water or use an alternative source of water at this time. Even though this is not an emergency, as our customer you have a right to know what happened and what we did to correct the situation.

WHERE CAN I GET MORE INFORMATION?
For more information, please contact the City of Jackson Department of Public Works – Water Division at (517) 788-4170, or Michigan Department of Environment, Great Lakes, and Energy (EGLE) at (866) 355-0500.
Where does my water come from?

The City of Jackson system is supplied by ground water. The wells are located in two separate well field systems. The wells are completed to depths of about 475 feet (on average).

The water distribution system and contains important information about where your drinking water comes from. It also provides information about the water treatment process, contaminants in the water, and customer service. The City of Jackson is proud to present the 2019 Annual Water Quality Report.

The City of Jackson is committed to providing high quality drinking water, but cannot control the variety of natural deposits. The City of Jackson identified ground water recharge areas for municipal wells, the City of Jackson, Blackman Township, the State Prison of Jackson, and the City of Jackson have developed a Wellhead Protection Program. The effort has been completed to date.

The City of Jackson is proud to present the 2019 Annual Water Quality Report. This report has been developed to provide you with valuable information about your drinking water. State and Federal regulations require us to test our water on a regular basis to ensure its safety. We will mail the monitoring and reporting requirements for 2019. You will see in this report where your drinking water travels or exists throughout the community.

For more information

For more information, to obtain extra copies of the report, or for any other related questions, please contact the City of Jackson Department of Public Works - Water Division at (517) 784-4751 or the City of Jackson website at www.jacksonmi.org or call the U.S. EPA Safe Drinking Water Hotline at (800) 426-4751 or visit the EPA website at www.epa.gov. The Jackson City Council meets on the second and fourth Tuesday of each month at 6:00 p.m. The Blackman Township Board meets on the first Monday of every month at 6:00 p.m.

The City of Jackson is proud to present the 2019 Annual Water Quality Report for all City of Jackson customers, including Blackman Township and the State Prison of Southern Michigan. In completing this report, regulatory agencies, and so can also come from gas stations, urban storm water runoff, and synthetic organic contaminants. The table below shows only those contaminants that were detected in the water. The State allows us to set this new notification list to ensure one of the few boil water advisories in our history.

The United States Environmental Protection Agency (EPA) Safe Drinking Water Hotline is 1-888-239-5211. The City of Jackson Department of Public Works - Water Division is 517-784-4170. Visit the City of Jackson website at www.jacksonmi.org or call the U.S. EPA Safe Drinking Water Hotline at 1-800-426-4751 or visit the EPA website at www.epa.gov. The Jackson City Council meets on the second and fourth Tuesday of each month at 6:00 p.m. The Blackman Township Board meets on the first Monday of every month at 6:00 p.m.

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